

Community Resources

Unemployment Office Las Vegas

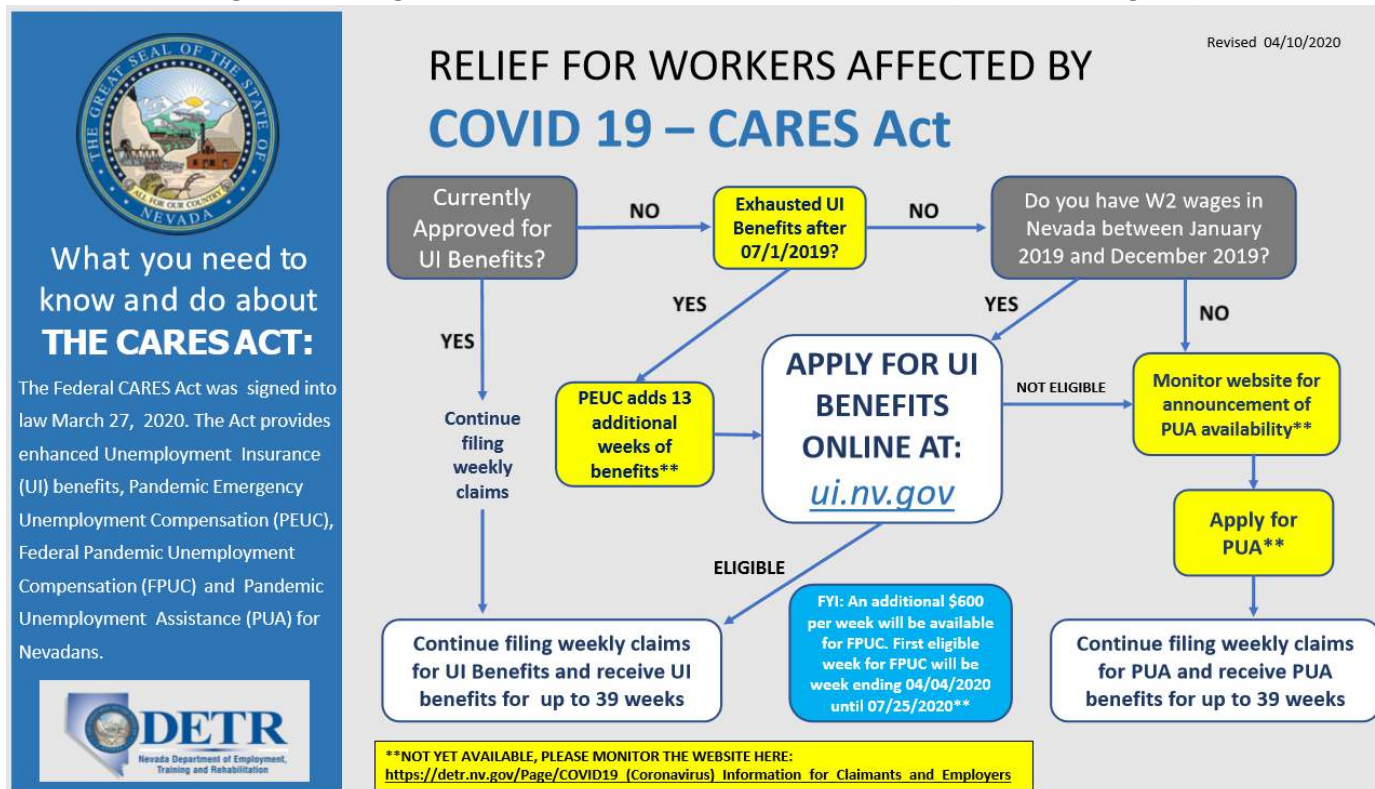
Apply online: <http://ui.nv.gov/home.htm>

UI Telephone: (702) 486-0350 or (888) 890-8211

- Username/Password Reset (ONLY): (702) 486-3293

Password Reset hours has been updated to Saturday's 8am-12pm

Diagram for Filing UI Claims in accordance with the CARES Act (link below diagram):



https://cms.detr.nv.gov/Content/Media/COVID_19_CARES_ACT_ENG.pdf

DETR, in collaboration with the Governor's Office, have developed a tool for constituents needing assistance with resetting their username, password or both. The state has launched a username/password reset request form available at:

<http://gov.nv.gov/Forms/Unemployment/>

The completed form will result in state staff providing instructions on the next steps through the preferred contact methods selected on the form.

Claimant Frequently Asked Questions (FAQ):

[https://detr.nv.gov/Page/COVID-19 \(Coronavirus\) Information for Claimants and Employers](https://detr.nv.gov/Page/COVID-19 (Coronavirus) Information for Claimants and Employers)

To calculate your projected benefit please reference the link below:

<https://fileunemployment.org/nevada/nv-calculator/>

UI Written Claims Guide: http://ui.nv.gov/PDFS/UINV_Claimant_Guide.pdf

Spanish Version of Initial Unemployment Insurance

Claim Video Is Live:

LAS VEGAS, NV — The Spanish version of the Nevada Department of Employment, Training and Rehabilitation (DETR) instructional Unemployment Insurance (UI) video entitled "["Cómo crear unacuenta UINV del Seguro de Desempleo de Nevada en línea"](#)" ("How to create a Nevada Unemployment Insurance UINV account online.") is now live on YouTube. As its English counterpart, the Spanish video will guide filers through setting up their online account as they navigate the UINV claimant site, ui.nv.gov/css.html to complete their claims. Online filing is strongly encouraged as that is the fastest and most convenient way to file.

Nevada Unemployment Insurance: https://www.youtube.com/channel/UC2Bt9uR7_S376xtWwteKsdA

For Documents that need to be sent to the UI Office of DETR

Please use the following mailing address and/or fax number.

Department of Employment, Training, and Rehabilitation

2800 E. St. Louis Ave.

Las Vegas, NV 89104

Fax: 702-486-7987

Monday through Friday from 8:00am to 8:00pm

Claimants are encouraged to use our callback feature; which allows them to maintain their place in line and receive a callback when the next representative is available. Claimants are further encouraged to file new claims, reopen existing claims, and file weekly claims through the easy-to-use UInV online self-service claim filing system. Claimants can register to use the UInV self-service system by accessing ui.nv.gov. In addition to claim filing, the UInV selfservice system allows users to easily track UI benefit payments, receive general information regarding claim status, check remaining claim balance, and access 1099G tax forms.

Northern Nevada -- (775) 684-0350 Southern Nevada -- (702) 486-0350 Rural Nevada & Out-of-State -- (888) 890-8211

UI Claim Information, Related Questions and Telephone Filing:

Northern Nevada: Tel (775) 684-0350 Fax (775) 684-0338

Southern Nevada: Tel (702) 486-0350 Fax (702) 486-7987

Rural Areas and Out of State Callers: Tel (888) 890-8211 Toll Free

[Call Center Hours of Operations](#)

Unemployment Insurance Appeals Offices:

Southern Nevada: Tel (702) 486-7933 Fax (702) 486-7949

Southern Nevada: Tel (866) 626-0629 Toll-Free

Mail:

Nevada Department of Employment, Training and Rehabilitation (DETR)

500 East Third Street

Carson City, NV 89713

Technical Assistance ONLY with online UI claim filing.

(For questions about your claim, use phone numbers above under UI Claim Information.)

Email: INTERNETHELP@detr.nv.gov

(When reporting specific UI claim problems via email, please include your full name and only the last four digits of your social security number.)

By phone: (775) 684-0427 (8:00 am to 5:00 pm Pacific Time)

Login or PIN Assistance ONLY - Monday through Friday, 8:00am to 5:00 pm, except holidays

Northern Nevada: Tel (775) 687-6838

Southern Nevada: Tel (702) 486-3293

Debit Card PIN Assistance

Tel (888) 339-8569

www.bankofamerica.com/nevadauidebitcard

Para la traducción al español (Spanish Language Interpretation)

El Norte de Nevada: Tel (775) 687-8148

El Sur de Nevada: Tel (702) 486-2957

Numero de llamada gratuita: (888) 887-8147



For UI Claimants

Para Solicitantes

Reset Username/Password



Office of Governor
Steve Sisolak



Nevada Unemployment Newsletter

In partnership with the Department of Employment, Training and Rehabilitation (DETR), the Governor's Office will now send weekly updates with information and news regarding unemployment insurance benefits in Nevada. We appreciate your patience as we navigate through these unprecedented times, and I want you to know that we are working around the clock to ensure Nevadans are receiving the assistance and information they need.

Announcements

- **Federal Pandemic Unemployment Compensation (FPUC):** DETR is excited to announce disbursement of the \$600 FPUC benefit to all eligible claimants has now started. You can expect to see your additional weekly \$600 payment deposited to your account in the coming days.
- On April 15, DETR opened a new Unemployment Insurance (UI) call center to help assist claimants with general questions related to the unemployment insurance filing process. the call center will answer a newly established toll-free hotline: **(800) 603-9671**. Operation hours will mirror the state's current expanded UI call center hours of Monday through Friday, 8 a.m. to 8 p.m.
- Governor Sisolak has directed DETR to backdate all unemployment claims for Traditional Unemployment Insurance to the earliest date of eligibility, up to March 15, 2020. Please note, per federal regulations the earliest date to receive FPUC is March 29, 2020. Once established, Pandemic Unemployment Assistance claims can be backdated to the earliest date of eligibility, up to January 27, 2020.
- Beginning Sunday, April 19, DETR is now asking claimants to file their weekly claims according to the first letter of their last name. Please see the graphic below for more information on what day you are encouraged to file.

Note: Following this new methodology is important to provide faster results for Nevadans seeking to gain access to their unemployment benefits.



UNEMPLOYMENT INSURANCE: NEW ANNOUNCEMENT

LAST NAME ONLINE FILING SYSTEM

Filing initial or weekly claims online through <http://ui.nv.gov/css.html>:

A-K: Sunday

L-R: Monday

S-Z: Tuesday

ALL: Wednesday - Saturday

<http://ui.nv.gov/home.htm>

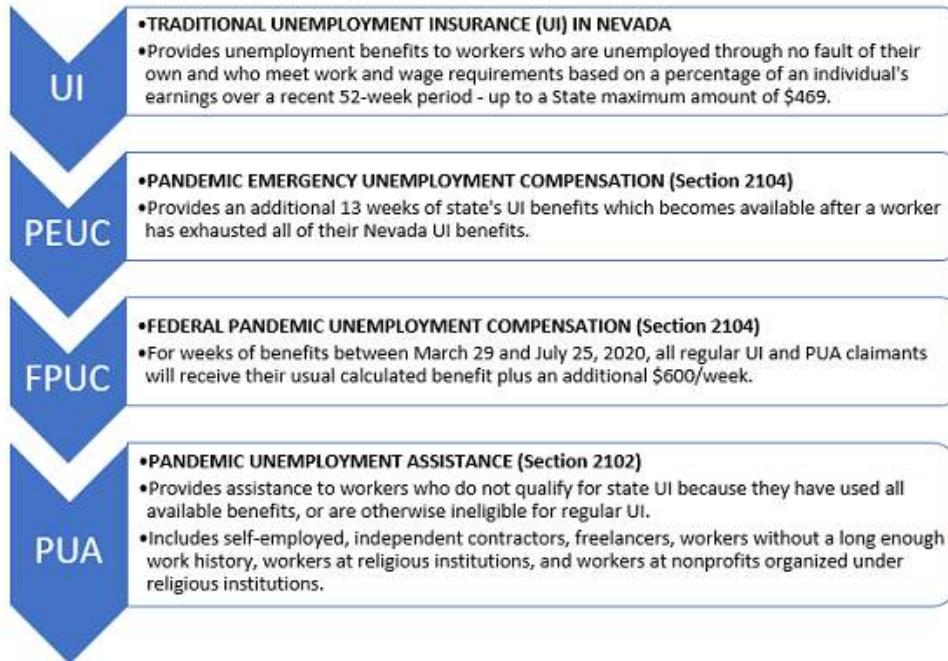
Northern Nevada: (775) 684-0350

Southern Nevada: (702) 486-0350

Rural Nevada & Out-of-State: (888) 890-8211

The CARES Act

The Coronavirus Aid, Relief, and Economic Security Act (CARES Act) was signed into law by the President on Friday, March 27, 2020. The Department of Employment, Training and Rehabilitation is in the process of implementing new benefits available through the CARES Act. See below for the current status on benefits related to Unemployment.



Program	Status in Nevada
PEUC	<ul style="list-style-type: none"> • Federal guidance received 04/10/2020. • Researching system programming changes that may be necessary.
FPUC	<ul style="list-style-type: none"> • DETR is now issuing the additional \$600 FPUC weekly payment to eligible claimants.
PUA	<ul style="list-style-type: none"> • Federal guidance received 04/05/2020. • Researching vendors to provide services and system programming changes to implement. • Call center selected 04/09/2020.

Information for Claimants

How do I get a weekly payment?

To request your weekly benefit payment, you must answer a series of yes and no questions online or by phone after the week has ended. Weeks begin on a Sunday and end on the following Saturday. For step-by-step instructions watch the [filing tutorial videos on YouTube](#).



Weekly filings can be done:

- Online by choosing "File Weekly Claim" once you log into your CSS account at ui.nv.gov
- By phone, choose option #1

Note: You must continue to file weekly claims even if your benefits are on hold due to eligibility issues or you are waiting for an appeal. If you have returned to work and no longer wish to request benefits, simply stop filing your weekly claims.

When will I receive the debit card for benefits?

The debit card takes 5-10 business days to reach you. Make sure to activate your debit card as soon as you receive it. You can use this debit card anywhere the Mastercard logo is accepted or take it to any Bank of America branch location or ATM and withdraw funds. You also have the option to do direct deposit into your own bank account from the debit card. The debit card will come with instructions how to set up direct deposit. If you have questions regarding your debit card or need debit card pin assistance, please call 888-339-8569 or visit www.bankofamerica.com/nevadauidebitcard.

How do I Bypass the Work Search Requirement?

Governor Sisolak has instructed the Administrator of the Employment Security Division that suitable work is not currently available for unemployment insurance claimants, thereby suspendi

English



Nevada Unemployment Insurance COVID-19

Instructions for Claimants:

How to bypass the Weekly Work Search Activity page when filing your weekly claims online

- An executive order issued by Governor Sisolak waives all work search requirements for those who are currently filing for unemployment insurance benefits.
- If you are claiming weekly benefits online at ui.nv.gov, the system will present a work search activity page prior to answering the weekly filing questions. To bypass the Work Search Activity page, select the "Submit to Continue" button on the bottom right hand corner of the page. There is no need to enter anything in any field.

SIMPLY, click the "Submit to Continue" button.



- Once the button is selected, you will be directed to the weekly certification questions. Make sure to answer all the required questions (the "click, next"). You will then be directed to confirm your answers. Once you confirm that your answers are correct and you select if your weekly claim, you will receive a confirmation number. Failure to receive a confirmation number may mean your weekly claim has not been accepted.

YOU CAN ONLY FILE A WEEKLY CLAIM ONCE THE WEEK HAS ENDED
Unemployment follows calendar weeks, Sunday through Saturday

Spanish



Seguro de Desempleo de Nevada COVID-19

Instrucciones para Reclamantes:

Como evitar llenar la página de actividades de búsqueda de empleo cuando hace sus reclamos de beneficios semanales en línea

- El Gobernador Sisolak dio una orden ejecutiva donde las actividades de búsqueda de empleo ya no son un requisito para aquellos que están recibiendo beneficios del seguro de desempleo.
- Si está haciendo sus reclamos semanales en línea en ui.nv.gov, el sistema le presentará la página para ingresar las actividades de su búsqueda de empleo antes de las preguntas de su reclamo semanal. Pero no tiene que llenar esta página simplemente presione "Submit to Continue". No es necesario que ingrese nada en ningún campo de texto.

SIMPLEMENTE, presione "Submit to Continue".



- Una vez presionó esta opción, será dirigido a la página de las preguntas para hacer su reclamo semanal. Asegure de contestar todas las preguntas requeridas y presione "Next" para continuar. Será dirigido a la pantalla para confirmar sus respuestas, debe confirmar la recepción semanal e indicar un número de confirmación. Si no recibe un número de confirmación indica que su reclamo semanal no fue aceptado.

SOLO PUEDE HACER UN RECLAMO SEMANAL HASTA QUE LA SEMANA TERMINE
La semana para el desempleo es como una semana del calendario, (domingo a sábado)

Unemployment Insurance Frequently Asked Question in English

[Click Here](#)

Unemployment Insurance Frequently Asked Question in Spanish

[Click Here](#)



Office of Governor Steve Sisolak
101 N. Carson Street, Carson City, NV 89701
gov.nv.gov



Department of Employment, Training and Rehabilitation
500 E. Third Street, Carson City, NV 89713
<http://detr.nv.gov/>

Potential Unemployment Insurance Scams

The only official site for Nevadans to file for unemployment insurance benefits is <http://ui.nv.gov/css.html>. If you believe you have been a victim of a scam, you may file a complaint with the Office of the Nevada Attorney General in the in link below.
<https://cms.detr.nv.gov/Content/Media/DETR%20Cautions%20Claimants%20About%20Fake%20Sites%20for%20Filing%20Unemployment.pdf>

**One-Stop Career Center
For Telephone or online application Only**

6330 W Charleston Blvd, Las Vegas, NV 89146 (702) 822-4200 or email: info@nvcareercenter.org

Division of Welfare and Supportive Services

Food Stamps, Medicaid, Childcare assistance, Energy assistance
Apply online <https://accessnevada.dwss.nv.gov/public/landing-page>

Call: (702) 426-4900

Supplemental Nutrition Assistance Program (SNAP) – Food Assistance

SNAP is a federally funded program designed to help low income families buy nutritious food from authorized retailers, also known as "Food Stamps."

Temporary Assistance for Needy Families (TANF) - Cash Assistance

TANF is designed to provide temporary cash assistance for needy families to care for dependent children in their own homes or in the homes of relative caregivers. TANF provides financial and support services such as childcare, transportation, and other services to low income families with children.

Medicaid - Medical Assistance

The Medicaid Program is a federal program administered by the state. Its purpose is to help meet the cost of medical services for individuals receiving public assistance payments, and individuals and families with low income.

Child Care Assistance

The Child Care Program assists low-income families, families receiving temporary public assistance and those transitioning from public assistance in obtaining childcare so they can work. Other services include resource and referral for parents seeking childcare and consumer information on the aspects of quality childcare. Resource and referral services are available to all Nevada families at no cost.

Energy Assistance (EAP)

The "Energy Assistance Program" provides a supplement to assist qualifying low-income Nevadans with the cost of home energy. Applications are evaluated year-round or until funding is exhausted. Eligible households receive an annual, one-time per year benefit customarily paid directly to their energy provider(s).

Child Support Enforcement Program

Nevada's CSEP provides five basic services to both TANF and non-TANF families. They are 1) parent location; 2) establishing paternity for children born outside of marriage; 3) establishing financial and medical support orders; 4) enforcing support orders; and 5) collecting and distributing support payments. In providing these services, the birthrights of children are established, support is secured for children missing one or both parents, and the burden on Nevada taxpayers is reduced by offsetting the need for public assistance.

Click in: <https://accessnevada.dwss.nv.gov/public/landing-page> to apply for benefits

Click in: <https://dwss.nv.gov/> DWSS Website

Call in: <https://dwss.nv.gov/Contact/Welfare/> to reach our call center

Self Employed

For those who are self-employed and who have not formed a corporation and paid into Unemployment Insurance system:

- If they have children under the age of 18 they are most likely eligible for and should file for TANF (Temporary Assistance for Needy Families)
 - If they have no children or their children are 18 or older they are not eligible for TANF
- For anyone who is now unemployed they can file for SNAP (Supplemental Nutrition Assistance Program – formerly known as food stamps)
 - For the self-employed individual the only proof of loss of income is self-attestation
 - They would make a statement to SNAP that as a result of COVID-19 their business was forced to close, and they are now unemployed
- Individuals should also apply for Medicaid (healthcare assistance) at the same time, as Medicaid will continue for a time after they are able to return to work until they are back on their feet

Registration website is: <https://dwss.nv.gov/>

Catholic Charities of Southern Nevada <https://www.catholiccharities.com>

Providing food, shelter and wraparound services
1501 Las Vegas Blvd N, LV, NV 89101 (702) 385-2662

The Salvation Army <https://www.salvationarmysouthernnevada.org/>

35 W Owens NLV. 89030 (702) 701-5347

Curbside Coronavirus Testing

Beginning March 24, UNLV will be offering free curbside coronavirus testing by appointment only
For those looking to be tested, you must meet the guidelines put forth by the Centers for Disease Control & Prevention. To find out if you qualify for testing guidelines contact (702) 583-4408 Monday-Friday 8:30am-3pm

Southern Nevada Health District <https://www.southernnevadahealthdistrict.org>

<https://www.southernnevadahealthdistrict.org/coronavirus>

SNHD COVID-19 Guidance for Homeless Shelters

http://helphopehome.org/wp-content/uploads/2020/04/snhd_covid19_homelessshelter_guidance.pdf

SNHD Pocket Guide to COVID-19 for People Experiencing Homelessness

http://helphopehome.org/wp-content/uploads/2020/04/SNHD_COVID19_PocketGuide_Homeless-002.pdf

Military Program Assistance

For any questions concerning your rights and resources, visit the website to access links for Veteran Organization partners. The Office of Military Legal Assistance is also offering free legal assistance in need with pro bono private legal counsel for civil matters.

Visit: <http://nvagomla.nv.gov/>

The PenFed Foundation COVID-19 emergency financial relief program provides financial assistance to all veterans, active military service members and those currently serving in the National Guard who are experiencing financial setback due to the effects of the pandemic. Those interested in financial support are encouraged to visit: <https://penfedfoundation.org/apply-for-assistance/coronavirus-emergency-financial-assistance/>

<https://penfedfoundation.org/apply-for-assistance/coronavirus-emergency-financial-assistance/>

IRS

IRS has extend the filing deadline and federal tax payments regardless of amount. The new Tax Day is July 15. Visit IRS at:

<https://www.irs.gov/coronavirus>

US Department of Treasury

The Treasury department is supporting American workers who have been impacted by COVID-19. For additional information reference the below link:

<https://home.treasury.gov/cares>

Las Vegas Urban League Childcare

Effective March 17, 2020, all Las Vegas Urban League childcare staff will be working from home until Monday April 13th, 2020. Staff will not be available by telephone, but an email address has been set up for client/outside agencies can use to submit documentation or ask questions. The email address is childcareinfo@lvul.org. Childcare services are still being provided but just not in person. We recommend all clients applying for childcare assistance provide an email address for contact during these 2 weeks.

Nevada 2-1-1

Free service that provides information about health and human service programs that are available throughout the state of Nevada. Dial 2-1-1 to speak with a representative 24 hours a day, 7 days a week.

www.nevada211.org – Phone, dial 2-1-1

Economic Opportunity Board (EOB)

Beginning March 17 through March 30, EOB offices will be closed. All services may be accessed by calling administrative offices at (702) 445-7105

EOB staff will email, mail and fax applications for service. Completed applications can be mailed or received via online: info@eobcapsnv.org

EOB is rapidly planning for Case Manager screenings with clients to be made via SKYPE.

Battle Born Resource Guide

<https://txts.link/2vzloVG?q=yggQsFK5vz>

Childcare Facilities

Kidz Preschool – www.kidzpreschool.com – 702-269-5439

All 9 Kidz Preschool locations will remain open during the CCSD closure. \$125 per week for school-age care. Limited space is available. Our staff have increased daily cleaning and sanitizing in our classrooms and lobby focusing more on frequently touched and high traffic areas. All Kidz Preschool employees have been trained to follow SNHD hygiene practices and to take extra precautions to keep themselves and the children healthy.

YMCA

YMCA is offering full-emergency childcare for first responders, military, hospital personnel, and other essential staff that must report to work. Childcare will be provided at the Heinrich YMCCA located at 4141 Meadows Lane, Las Vegas, NV 89107 from 6am-8pm, seven days a week. Parents in need of childcare should express interest at

<http://www.lasvegasyymca.org/covid-19-updates/>

United Labor Agency of Nevada (ULAN)

Baby Diapers for Families and Individuals
702-648-3500

Walk-in Hours: Monday to Thursday 8:00am – 11:00am

Office Hours: Monday to Thursday 8:00am – 4:00pm

St. Jude's Ranch for Children

Diapers, Formula, and Food

www.stjudesranch.org – 702-436-1624

One can apply for free diapers, baby formula, and food every 30 days. Distribution and applications are done on Tuesdays and Thursdays

Lutheran Social Services of Nevada

Maternity and Baby Clothing, Diapers, Formula, Wipes, and Other Free Supplies

www.lssnv.org – 702-639-1730

Fanny Mae Mortgage

Fanny Mae is working with homeowners affected by COVID-19 with forbearance plans to reduce or suspend mortgage payments for a certain time frame. Reference the below link for additional information:

<https://www.knowyouroptions.com/covid19assistance>

Freddie Mac Mortgage

Freddie Mac is extending their assistance for those impacted y COVID-19. Reference the below link for details:

<https://myhome.freddiemac.com/own/getting-help-disaster.html>

NV Energy

NV offers payment support for customers experiencing financial hardship or isolation

Please call NV Energy customer service representative at (702) 402-5555 or online at nvenergy.com

Community Resource Flyer for Southern Nevada:

https://www.nvenergy.com/publish/content/dam/nvenergy/brochures_arch/alwayson/covid-19-updates/Community-Resources-Flyer_COVID-19_SOUTH.pdf

Payment Assistance Programs: <https://www.nvenergy.com/account-services/assistance-programs>

Project REACH (Southern Nevada Energy Assistance Program): <https://www.nvenergy.com/account-services/assistance-programs/project-reach>

Cox Communications

Cox Communication has announced additional plans to support residential customers by upgrading internet speeds for select residential packages. For more information on how Cox supports customers and communities visit:

<https://newsroom.cox.com/cox-internet-changes-to-assist-students-remote-workers>

Southwest Gas

www.swgas.com – 877-860-6020

Stopped service disconnections indefinitely

Flexible payment options are now available for those experiencing financial hardships

The website and mobile app are available for online payments

Las Vegas Valley Water District

www.lvwd.com – 702-870-4194

No indication that COVID-19 can be transmitted via drinking water supplies

Currently suspending customer shut offs for delinquent and non-payments

Will work with customers on payment arrangements

Payments can still be made online, via phone, and at the drop box at the Valley View location

United Way of Southern Nevada (UWSN)

To assist those who've been impacted by Covid-19

You may donate today and going forward on our website

UWSN.ORG/DONATE

Uwsn.org/COVID19

OR

TEXT "Emergency 313131"

Emergency Rental Assistance (UWSN)

Funding for emergency rental assistance transferred to United Way of Southern Nevada and United Way of Northern Nevada and the Sierra.

http://ag.nv.gov/News/PR/2020/Attorney_General_Ford_Announces_2_Million_in_Funding_for_Emergency_Rental_Assistance/

Email: info@uwsn.org – 702-892-2300

The Learning Center (TLC)

TLC has announced they are currently providing FREE online training to all Nevadan's that can receive 30-day access to five courses. Any individuals that are interested should visit shop.tlclasvegas.com and select the "Free Demo" button and follow the instructions. For more information you can contact Linda Montgomery at lmontgomery@tlclasvegas.com

Vegas PBS

Vegas PBS is currently offering training options to clients. Visit the following links for additional details:

Career Training Programs: <https://careertraining.ed2go.com/vegaspbs>

Short-Term Instructor-led Courses and Programs: www.ed2go.com/vegaspbs-pro

Nevada Health Link

In response to Governor Sisloak's March 12, 2020 Emergency Declaration, Nevada Health Link has announced a limited-time Special Enrollment Period (SEP) which will run from March 17-April 15. For more information visit:

<https://www.nevadahealthlink.com/coronavirus/#>

CVS

CVS has waived delivery fees for prescription and everyday essential. Reference the below link:

<https://www.cvs.com/content/delivery>

Walgreens

Walgreens is now offering on-demand delivery service of items at select Walgreen locations. Visit the below link by entering your zip code:

https://postmates.com/brand/walgreens?pid=walgreens&c=walgreens_merchant_merchant_walgreensemial_all_all_na_all_0320

Delivering with Dignity

Delivering with Dignity service is intended to assist people struggling with poverty on a daily basis who are most at risk for contracting coronavirus if they leave their homes. To request service from the program contact the United Way of Southern Nevada at (702) 892-2301 or (888)603-3548, and via email at: COVID19@uwsn.org

To volunteer: <https://forms.office.com/Pages/ResponsePage.aspx?id=8KTTys8pfESWW7qj-pucYRnlueB2iqdJrgIbZoDIGtZUQzFRTEJHSVY2UFIPQ1NSS1IJNVU4VIROMS4u>

Volunteering Requirements: <https://www.nevada211.org/wp-content/uploads/2019/12/Delivering-with-Dignity-PDF.pdf>

SafeNest

Safety Planning During Quarantine – SafeNest is committed to providing vital crisis services to our clients, shelter residents and anyone who may be experiencing abuse during this time of uncertainty. Our shelter and 24/7 crisis hotline will remain fully operational as our community struggles with increased financial, emotional and economic instability.

702-877-0133 or <https://safenest.org/covid19/#safetyplanning>

FirstMed

Clinic Schedule Change: Eastern and Shadow Clinics are OPEN for Physical visits only on Wednesday, 10:00am – 7:00pm.

TeleHeath (appointments by Video Call) on Monday, Tuesday, Thursday, and Friday, 8:00am – 5:00pm.

For an appointment or questions, call 702-731-0909. <https://fmhwc.org/>

Certified Community Behavioral Health Centers (CCBHCs) via TeleHealth

These locations can provide behavioral health services for children, adolescents, and adults. No one will be turned away for inability to pay, and staff will provide help to individuals to enroll in Medicaid if necessary and other programs as needed.

Bridge Counseling Associated – 702-474-6450 – TeleHealth services: <https://bridgecounseling.org/>

FirstMed/Building Hope – 702-731-0909 – TeleHealth and in-person services: <https://fmhwc.org/>

Federal Student Aid

As part of the CARES Act, this provides broad relief in response to the coronavirus disease 2019 (COVID-19) for federal student loan borrowers whose loans are owned by the U.S. Department of Education (ED).

<https://studentaid.gov/announcements-events/coronavirus>

Nevada System of Higher Education

NSHE Regents suspend policies in support of students facing financial hardship.

<https://nshe.nevada.edu/2020/04/nshe-regents-suspend-policies-in-support-of-students-facing-financial-hardship/>

Caterpillar Training

FREE Service Tech Training with Caterpillar Equipment – all of the courses are virtual (computer-based) and absolutely free. Upon successful completion, you can print out a certificate of completion to improve your chances of landing a technician’s job in the auto, trucking, or heavy equipment field.

<https://www.t4na.caterpillaruniversity.com/>

Federal Coronavirus Resources

State, local, and federal agencies are working together to maintain the safety, security, and health of the American people.

Updates from the White House’s COVID-19 Task Force: <http://coronavirus.gov>

Detailed information regarding COVID-19 from the Centers for Disease Control and Prevention (CDC): <http://cdc.gov>

More on the Federal Government’s Response: https://www.usa.gov/coronavirus?utm_medium=email&utm_source=govdelivery

RTC Transportation Update

RTC (is temporarily not charging fares to ride) and are boarding their busses from the rear. The front doors will be available to ADA riders using a mobility device or those who may need assistance with boarding the bus.

<https://www.rtcnv.com/coronavirus/>

Clark County School District (CCSD)

CCSD will continue providing breakfast & lunch to students during the closure

Student food distribution pods will be set up at the below locations throughout the valley:

- Basic High School • Boulder City High School • Centennial High School • Chaparral High School • Cheyenne High School • Cimarron Memorial High School • Clark High School • Del Sol High School • Desert Pines High School • El Dorado High School • Green Valley High School • Hughes Middle School (Mesquite) • Indian Springs High School • Las Vegas High School • Laughlin High School • Lyon High School (Overton) • Mitchell Elementary School (Boulder City) • Moapa High School • Mojave High School • Sandy Valley Elementary School (Monday through Thursday) • Shadow Ridge High School • Sierra Vista High School • Silverado High School • Spring Valley High School • Sunrise Mountain High School • Valley High School • Ute Perkins Elementary School (Moapa) (Monday through Thursday) • Veterans Tribute Career and Technical Academy (VTCTA) • West Prep at West Hall • West Prep Elementary School

A child is no longer required to be present at the pickup location. Parents may pick up food with a student ID card or just the student ID number. The new information is shown below.

Parents and guardians will now be able to pick up meals for their children without their child/children present.

However, parents/guardians picking up meals at CCSD Distribution sites will be asked to:

If possible, have the student ID card present when picking up meals.

If a student ID card is not present then please be able to verbally provide the following information:

Name(s) of students

Student Identification Number(s)

School Location(s)

Grade level(s) of students

CCSD will also begin limited mobility food distribution at 10 additional school sites

starting April 20 with various days and times. Starting April 27, CCSD food distribution sites will be serving meals at a new time from 7 am until 10 am.

Monday and Wednesday

8 - 9 a.m. - Dooley ES & Brown JHS

9 - 10 a.m. - Steven ES, Hinman ES & Cunningham ES

Each student will be provided two days of meals on Monday and three days of meals on Wednesday.

Tuesday and Thursday

8 - 9 a.m. - Galloway ES & Burkholder MS

9 - 10 a.m. - Kesterson ES, Thorpe ES & Ullom ES

Each student will be provided two days of meals on Tuesday and three days of meals on Thursday.

To locate a site near you, visit <http://ccsd.nutrislice.com>. There are also changes to some Three Square Food Bank sites located at CCSD schools. Please visit <http://ccsd.net> for the latest information.

Additionally, CCSD will be working with our government and community partners to set up food distribution options to ensure our students have access to additional food.

Learning Line

This is a CCSD service where personnel can provide support for all students via telephone to maximize learning through distance education. Available in both English and Spanish from Monday – Friday from 8:00am – 4:00pm.
702-799-6644

Special Needs Resource Library

Available through Vegas PBS to complete requests for books for students with special needs.
702-799-1010 – Option 7 or SpecialNeeds@VegasPBS.org

Just One Project Pantry

The Just One Project Pantry is open Weekly on Monday, Wednesdays & Fridays by appointment only to serve ONLY seniors 60+ in need of food. To make an appointment call: (702) 462-2253 or online: <https://thejustoneproject.org/senior-food-market#dc127ba5-e162-426d-852f-afaea223800a>

Three Square Food Bank

Currently Three Square Food Bank is offering drive up service for food distribution. No eligible requirements are needed. Address is 4190 N. Pecos Road, Las Vegas, NV 89115
Go online <https://www.threesquare.org>
Find partner by zip code

Agency Name	Agency Street Address	Agency City	Agency Phone Number	Agency Operating Days and Times
Chaparral HS	3820 Annie Oakley Dr.	Las Vegas		Monday through Friday, 8:00 AM to 11:00 AM
Clark HS	4291 W Pennwood Ave	Las Vegas		Monday through Friday, 8:00 AM to 11:00 AM
Las Vegas HS	6500 E Sahara Ave	Las Vegas		Monday through Friday, 8:00 AM to 11:00 AM
Veteran's CTA	2531 Vegas Dr.	Las Vegas		Monday through Friday, 8:00 AM to 11:00 AM
Boulder Station	4111 Boulder Hwy	Las Vegas	(702) 765-4030	Wednesday, 11:00 AM until all food is distributed
Palace Station	2411 W Sahara Ave	Las Vegas	(702) 765-4030	Thursday, 11:00 AM until all food is distributed
The Church of Jesus Christ of Latter-Day Saints	4500 Pennwood Ave	Las Vegas		Saturday, March 21 - 9:00 AM
The Church of Jesus Christ of Latter-Day Saints	3400 W Charleston Blvd	Las Vegas		Saturday, March 21 - 10:00 AM
The Church of Jesus Christ of Latter-Day Saints	1725 Palora Ave	Las Vegas		Saturday, March 21 - 10:00 AM
Cambeiro ES	2851 E Harris Ave	Las Vegas	(702) 765-4030	Tuesday, 11:00 AM until all food is distributed
Christensen ES	9001 Mariner Cove Dr	Las Vegas	(702) 765-4030	Thursday, 11:00 AM until all food is distributed
Coronado HS	1001 Coronado Center Dr	Henderson	(702) 765-4030	Tuesday, 11:00 AM until all food is distributed
Duncan ES	250 W Rome Blvd	NLV	(702) 765-4030	Friday, 11:00 AM until all food is distributed
Calvary Downtown Outreach	2101 E Owens Ave	NLV	(702) 474-3030	Wednesday and Thursday, 10:00 AM to 2:00 PM
Catholic Charities of Southern Nevada	1501 Las Vegas Blvd N	Las Vegas	(702) 385-2662	Monday through Saturday, 8:00 AM to 4:00 PM

City Impact	950 E Sahara Ave	Las Vegas	(702) 888-4242	Tuesday, Wednesday, and Thursday, 10:00 AM to 2:00 PM
Veterans Village	1150 S Las Vegas Blvd	Las Vegas	(702) 222-1680	Sunday, 12:00 PM to 1:00 PM Monday, Wednesday, and Friday, 12:00 PM until food is gone
Canyon Springs HS	350 E Alexander Rd.	NLV		Monday through Friday, 8:00 AM to 11:00 AM
Cheyenne HS	3200 W Alexander Rd.	NLV		Monday through Friday, 8:00 AM to 11:00 AM
Desert Pines HS	3800 E Harris Ave	Las Vegas		Monday through Friday, 8:00 AM to 11:00 AM
Mojave HS	5302 Goldfield St.	NLV		Monday through Friday, 8:00 AM to 11:00 AM
Shadow Ridge HS	5050 Brent Ln.	Las Vegas		Monday through Friday, 8:00 AM to 11:00 AM
The Church of Jesus Christ of Latter-Day Saints	1775 N Christy Ln	Las Vegas		Saturday, March 21 - 10:00 AM
The Church of Jesus Christ of Latter-Day Saints	2295 N Walnut Rd	Las Vegas		Saturday, March 21 - 9:00 AM
East Trio	2575 N Los Feliz St	Las Vegas	(702) 765-4030	Thursday, 11:00 AM until all food is distributed
Gene Ward ES	1555 E Hacienda Ave	Las Vegas	(702) 765-4030	Wednesday, 11:00 AM until all food is distributed
Helen Marie Smith ES	7101 Pinedale Ave	Las Vegas	(702) 765-4030	Friday, 11:00 AM until all food is distributed
Hinman ES	450 E Merlayne Dr	Henderson	(702) 765-4030	Wednesday, 11:00 AM until all food is distributed
Hummel ES	9800 Placid Ave	Las Vegas	(702) 765-4030	Friday, 11:00 AM until all food is distributed
Johnston MS	5855 Lawrence St	NLV	(702) 765-4030	Friday, 11:00 AM until all food is distributed
Truth Christian Ministries International	5101 N Rainbow Blvd	Las Vegas	(702) 476-5660	Saturday, 7:00 AM to 9:00 AM
Centennial HS	10200 Centennial Pkwy.	Las Vegas		Monday through Friday, 8:00 AM to 11:00 AM
Cimarron-Memorial HS	2301 N Tenaya Way	Las Vegas		Monday through Friday, 8:00 AM to 11:00 AM
The Church of Jesus Christ of Latter-Day Saints	2555 N Jones Blvd	Las Vegas		Saturday, March 21 - 9:00 AM
The Church of Jesus Christ of Latter-Day Saints	7800 Alta Dr	Las Vegas		Saturday, March 21 - 9:00 AM
The Church of Jesus Christ of Latter-Day Saints	7401 Smoke Ranch Rd	Las Vegas		Saturday, March 21 - 9:00 AM
Kahre ES	7887 W Gowan Rd	Las Vegas	(702) 765-4030	Wednesday, 11:00 AM until all food is distributed
Lowman ES/Manch ES	4225 N Lamont St	Las Vegas	(702) 765-4030	Thursday, 11:00 AM until all food is distributed
Peterson ES	3650 S Cambridge St	Las Vegas	(702) 765-4030	Thursday, 11:00 AM until all food is distributed
Basic HS	400 Palo Verde Dr.	Henderson		Monday through Friday, 8:00 AM to 11:00 AM
Silverado HS	1650 W Silver Hawk Ave	Las Vegas		Monday through Friday, 8:00 AM to 11:00 AM
Sunset Station	1301 W Sunset Rd	Henderson	(702) 765-4030	Wednesday, 11:00 AM until all food is distributed
The Church of Jesus Christ of Latter-Day Saints	5100 E Sun Valley Dr	Las Vegas		Saturday, March 21 - 10:00 AM
Reedom ES	10025 Rumrill St	Las Vegas	(702) 765-4030	Friday, 11:00 AM until all food is distributed

Ronzone ES	5701 Stacey Ave	Las Vegas	(702) 765-4030	Tuesday, 11:00 AM until all food is distributed
Saville MS	8101 N Torrey Pines Blvd	Las Vegas	(702) 765-4030	Wednesday, 11:00 AM until all food is distributed
Silvestri JHS	1055 E Silverado Ranch Blvd	Las Vegas	(702) 765-4030	Friday, 11:00 AM until all food is distributed
Central Church	1001 New Beginnings Dr	Henderson	(702) 735-4004	Sunday and Wednesday, 8:00 AM
Our Saviors Lutheran Church	59 Lynn Ln	Henderson	(702) 565-9154	
St. Therese Center	215 Palo Verde Dr	Henderson	(702) 564-4224	Monday through Thursday, 8:00 AM to 3:00 PM Friday, 8:00 AM to 12:00 PM
Sierra Vista HS	8100 W Robindale Rd.	Las Vegas		Monday through Friday, 8:00 AM to 11:00 AM
Spring Valley HS	3750 S Buffalo Dr.	Las Vegas		Monday through Friday, 8:00 AM to 11:00 AM
The Church of Jesus Christ of Latter-Day Saints	6601 W Twain Ave	Las Vegas		Saturday, March 21 - 10:00 AM
Tarkanian MS	5800 W Pyle Ave	Las Vegas	(702) 765-4030	Tuesday, 11:00 AM until all food is distributed
West Prep	2050 Sapphire Stone	Las Vegas	(702) 765-4030	Tuesday, 11:00 AM until all food is distributed
Western HS	4601 W Bonanza Rd	Las Vegas	(702) 765-4030	Tuesday, 11:00 AM until all food is distributed
Wynn ES	5655 Edna Ave	Las Vegas	(702) 765-4030	Thursday, 11:00 AM until all food is distributed
International Church of Las Vegas - Dream Center	6610 W Katie Ave	Las Vegas	(702) 257-2273	Tuesday, 4:00 PM to 5:30 PM Thursday, 12:00 PM - 4:00 PM Last Saturday of each month, 11:00 AM to 1:00 PM
Boulder City Senior Center	813 Arizona St	Boulder City		Every Wednesday, Thursday, and Friday at 8:00am-3:00pm
Calvary Downtown Outreach	2101 E. Owens Ave	Las Vegas		Every Wednesday and Thursday at 12:00pm-2:00pm
City Impact Country Club at Valley View	950 E Sahara Ave	Las Vegas		3rd Saturday at 9am-2pm
Helping Hands of Henderson	98 E. Lake Mead Pkwy Suite 301	Henderson		Home delivery
Joy Divine	1161 S. Loop Rd.	Pahrump		Home delivery
The Just One Project	1541 W Oakey Blvd	Las Vegas		Every Monday and Friday 10am-4pm by appointment
Senior Citizens of Searchlight	575 S. Hwy 95	Searchlight		Every Monday, Tuesday, Wednesday, and Friday at 9am-12pm
MOSES	2600 Clayton St	NLV		1st and 3rd Thursday at 3pm-5:30pm
Salvation Army Pahrump	721 South Buol Rd	Pahrump		Every Tuesday and Thursday at 8:30am-2pm
Westminster	4601 W. Lake Mead Blvd	Las Vegas		2nd and 4th Tuesday at 3pm-4pm
Helping Hands of Vegas Valley	3640 N 5th St	Las Vegas		Every Monday, Tuesday, and Wednesday 8:00am-12:00pm by appointment
Hopelink	178 Westminster Way	Henderson		Every Monday-Thursday at 8:00am-5:30pm by appointment only
A Complete Care Services	3130 S Rainbow Blvd Suite 304			Monday through Wednesday, 4:30 PM to 4:45 PM
Alternative Peer Group	900 E Karen Ave Suite D-206			Monday through Friday, 3:30 PM to 5:30 PM

Boys & Girls Club, Andre Agassi	800 N. Martin Luther King Blvd.			Monday through Friday, 11:00 AM to 1:00 PM
Boys & Girls Club, Boulder	3475 S Mountain Vista St.			Monday through Friday, 11:00 AM to 1:00 PM
Boys & Girls Club, Boyd	1608 Moser Drive, Henderson			Monday through Friday, 11:00 AM to 1:00 PM
Boys & Girls Club, Desert Pines	3750 E. Bonanza Rd.			Monday through Friday, 11:00 AM to 1:00 PM
Boys & Girls Club, Downtown McCabe	2801 E. Stewart Ave.			Monday through Friday, 11:00 AM to 1:00 PM
Boys & Girls Club, Engelstad	3540 Cambridge St.			Monday through Friday, 11:00 AM to 1:00 PM
Boys & Girls Club, Gaughan, Jackie	920 Cottage Grove Ave.			Monday through Friday, 11:00 AM to 1:00 PM
Boys & Girls Club, Gulbis, Natalie	9552 W. Tropicana Ave.			Monday through Friday, 11:00 AM to 1:00 PM
Boys & Girls Club, James	2530 E. Carey Ave.			Monday through Friday, 11:00 AM to 1:00 PM
Boys & Girls Club, Kish	401 Drake St.			Monday through Friday, 11:00 AM to 1:00 PM
Boys & Girls Club, Lied Memorial	2850 S. Lindell Rd.			Monday through Friday, 11:00 AM to 1:00 PM
Five 89 Apartments	4801 E Sahara Ave			Saturday, 12:15 PM to 1:15 PM
Martin Luther King Center	2424 Martin Luther King Blvd. Building C			Tuesday through Friday, 1:45 PM to 3:45 PM
Mind Your Books Education, Inc	3651 South Lindell Rd Suite D			Monday through Friday, 5:30 PM to 6:30 PM
Neighborhood Recreation Center	1638 N Bruce			Monday through Friday, 3:00 PM to 5:00 PM
S.A.M.O.A. Inc.	2709 Horseshoe Drive			Monday through Thursday, 12:00 PM to 12:30 PM Friday, 6:15 PM to 6:45 PM
Sky View Pines Apartments	21 W Owens			Monday, Wednesday, and Friday, 3:45 PM to 4:45 PM
Skyline Parc Apartments	3675 S Cambridge St			Saturday, 1:30 PM to 2:30 PM
Sonoma Hills Apartments	5100 E Tropicana Ave.			Saturday, 11:00 AM to 12:00 PM
Stewart Center	4359 E Stewart Ave.			Monday and Wednesday, 2:30 PM to 4:30 PM
Stupak Community Center	251 W Boston Ave			Monday through Friday, 4:00 PM to 6:00 PM
Sunrise Community Services	3530 E. Flamingo Rd. Ste. 100			Monday through Friday, 4:00 PM to 6:00 PM
Ridge on Charleston	3040 E Charleston Blvd			Monday through Friday, 3:00 PM to 5:00 PM
The Embracing Project	800 E Charleston Blvd.			Monday through Friday, 1:00 PM to 3:00 PM
YMCA Durango	3521 N Durango Dr			Monday through Friday, 4:00 PM to 6:00 PM Saturday and Sunday, 11:00 AM to 1:00 PM
YMCA Heinrich, Bill & Lilly	4141 Meadows Ln.			Monday through Friday, 4:00 PM to 6:00 PM Saturday and Sunday, 11:00 AM to 1:00 PM
YMCA SkyView	3050 E. Centennial Parkway			Monday through Friday, 4:00 PM to 6:00 PM Saturday and Sunday, 11:00 AM to 1:00 PM

**Information subject to change.

“highlighted items are new since the last update”.